

Appendix B – HAF Programme 2022 feedback from parents and carers

Parent	<p>Both my boys have loved all the HAF Activities. They did inflatables, pantomime, crafts and games at Moss side Community centre.</p> <p>My husband took the boys this time to the inflatable session and he was very impressed. They loved the pantomime.</p> <p>I honestly have no complaints. Kids have had a blast.</p>
Parent	<p>My son loves going to the HAF , it's a great from him to spend time with his friends that does not end up costing a fortune!</p> <p>Thank you</p>
Parent	<p>Was great to be able to take the kids swimming as we can't usually afford it but was disappointing we could only book 1 day as was fully booked especially when it was so quiet on the 1 day we did go not sure if this is because people are booking and not turning up or weather numbers are limited. The kids had a great time.</p>
Parent	<p>My daughter had a brilliant time at the panto, swimming, football and inflatables. It helped me entertain her over the Christmas holidays the first week which I wouldn't have been able to afford without the help.</p> <p>My daughter is actually starting a gymnastics course through going to the tennis centre which we had never been before and grandma paid for the course for my daughter so good all round. the staff at the tennis centre were extra nice and helpful.</p>
Parent	<p>We have absolutely loved the HAF programme. Me boys attended two of the sessions at SR tennis centre with their peers and had such a great time at both.</p> <p>Thank you for organising these sessions. They are such a fantastic initiative to engage and enthuse young people to keep active and healthy over the holidays!</p> <p>Thank you :)</p>
Parent	<p>I only have positive things to say about the Christmas half term activities. My kids absolutely loved the activities they attended.</p> <p>The lunch packs and the food bags where amazing and we where very grateful for them.</p> <p>I would like to thank everyone involved as the service provided was outstanding and all interactions where very friendly and professional</p>
Parent	<p>Fabulous initiate to support families during challenging times</p>
Parent	<p>The tennis sessions at Bamber Bridge are great and fortunately my boys managed to attend on one day. They also had a blast on the inflatables. The team there are fantastic and they do a great job!!</p> <p>We also attended the pantomime. My boys are 10 years old and are currently in Year 6 at primary school. I think they were too old for that particular type of panto. It was aimed at a far younger audience - possibly for KS1 children or younger. That said, they were given a meal, as</p>

	<p>much water as they wanted and an amazing bag of food and household goods at the end of the performance.</p> <p>As a family on a very tight budget, we are always grateful for the half-term activities and hope to see them return again this year.</p> <p>Many thanks!</p>
Parent	<p>Absolutely amazing!!</p> <p>My children attended the football which was really good, the coaches were fantastic. Its usually the same ones who have been into school and the remember my children's names and are so lovely they really enjoyed it.</p> <p>We attended the pantomime which was so so good. My 6 year old was at the front shouting and getting involved with the actors, they were fantastic such a lovely festive day.</p> <p>We also attended the cooking at leyland and that was also really good, they really enjoyed it and sat down with their crackers and hats and ate together it was fantastic.</p> <p>The young men and women/development officers are all so lovely and really get the children involved and make them feel safe and happy. Thank you all.</p>
Parent	<p>I took my daughter along to the inflatables (twice), the disability football session and the family swim as she has additional needs.</p> <p>We found them to be a fantastic resource and my daughter enjoyed them immensely, particularly being able to mix with children her own age as she is now home educated.</p> <p>The staff members at the clubs (Autism friendly inflatables and the disability football) where fantastic with my daughter and encouraged her to get involved. We were worried about going swimming in December, but the pool at Penwortham was warm and we enjoyed the activity as a family.</p> <p>I would highly recommend these clubs. My daughter was offered food, and she thoroughly enjoyed it (she is a fussy eater, so this is high praise indeed!).</p>
Parent	<p>My son Max absolutely loved the tennis camp he attended he said he made lots of new friends staff where lovely and he said the food was great.</p> <p>We also attended the pantomime we both really enjoyed it and I was surprised that food was provided for the kids.</p> <p>Thank you for the groups you run during the holidays it really helps especially at the moment. Max can't wait to see what's on during the summer.</p> <p>Thank you</p>
Parent	<p>Thank you for getting in touch. My children absolutely love all the activities we have tried so far on the scheme.</p> <p>In terms of feedback, positives would be how helpful the people running the activities are and how well run the sessions are. We particularly enjoyed the Christmas cookery! It was just brilliant and we will be looking at the activities at northbrook again if they are available, the helpers there were just amazing.</p>

	<p>The only thing I would comment on for improvement and this is not negative....the lunch boxes provided at the tennis centre, there is a lot of waste, I don't see the children eating the pasta salad, it's often going in the bin, along with the egg sandwiches. I think that o my a small proportion of children eat either of these foods. As I say this isn't negative because the lunches are well balanced!</p> <p>Thank you again for your involvement in all these activities, they are so worthwhile!</p>
Parent	<p>My daughter Eva had a great time at both the forest school on Monday & the gymnastics on Tues & Weds- the panto on the Friday was also brilliant.</p> <p>Wasn't expecting the packed lunches too as didn't get them last time so that was an added bonus not having to worry about lunch meals was great. Also the bags of food etc was also an added bonus and very much appreciated times are extremely hard at the moment so everything helps and those bags have helped so much so thanks again for providing these.</p> <p>Thanks so much Eva will definitely be coming again when there are more sessions.</p> <p>It was also great there we're so many different locations offering clubs around south ribble- the staff at Forrest school were amazing and so very friendly and kind Eva enjoyed this the most although the gymnastics was also good.</p> <p>One negative 'ISH' thing I must say is I was working from home in December so was able to pickup and drop off Eva to the sessions as they were 2-3 hours long, it would be great if the sessions could fit more around the school hours 9-3 so working parents can still work and drop off and collect their children. If the sessions go ahead in the summer I'm going to have to arrange childcare that will help with drop offs and collections (I hope that makes sense).</p>
Parent	It was beyond amazing
Parent	My son Theo went to some of these sessions , he had an amazing time, he really enjoyed himself.. The staff there was great and he couldn't wait to go back.
Parent	<p>I would like to take the opportunity to say how pleased I have been with the haf program, and cannot speak highly enough about it. Both of my daughter's ages 8 and 6 have used it in the summer (for the first time) and over the Christmas break. I think it is such a wonderful scheme offered to children and something that I am very grateful for. Although my eldest daughter isn't entitled to free school meals I read on the website that if places hadn't been taken and there was availability on the day they are welcome to join. From the get go every member off staff I have had contact with have been so helpful, kind and welcoming. With Lucy enjoying the sports and football so much they kept saying please bring her along. When she returned to the Christmas activitys staff remembered her name and even tried to get my more shy younger daughter to join in. One evening we collected her and was given a bag of essentials, honestly I think it's such a wonderful thing that is offered. We where hugely grateful. My youngest daughter absolutely loved the gymnastics, and the forest school. she can't wait again for the next one. I feel very fortunate t have access to this programme. I think everyone does an amazing job. Thank you very much</p>
Parent	<p>I think the HAF Activities are vitally important for families that are struggling and can not afford to pay for clubs and activities for their children during school holidays. The activities support the children with their fitness and also mental health as well as supporting parents with allowing children to take part in activities that they would not be able to afford to pay for.</p>

	<p>The children can learn new skills, develop friendships and a love for an activity they may not have been able to do without support from the HAF activities.</p> <p>The staff are wonderful with the children and are happy to discuss any issues that individual children may have to ensure they meet the needs of the individual children.</p>
Parent	<p>My youngest 3 children took part in many of the different activities, over the Christmas half term. Our favourite was definitely the swimming lessons they really enjoyed them I feel swimming is a life skill all children should learn but not always affordable as a mum of 5, would love to see those on again. We really enjoyed doing many of the activities together such as the pantomime and the cooking. All the the staff we met have been so lovely & had great communication with the children. The bags of shopping given out were such a help and included many thing useless to a typical family!</p> <p>My only negative would be that due to my older girls not breaking up til thursday the 22nd of December they didn't get chance to do any of the activities which they were very disappointed about but obviously all schools are different.</p>
Parent	<p>Summary: It was awesome</p> <p>My children were thrilled to get the opportunity to have active fun and take part in sports which they have no access to during normal life.</p> <p>My eldest child qualifies for FSM and the younger ones don't; there was a conflicting information between website and helpers as to whether I could register the non-qualifying children online. I was more than happy to turn up to see if there were spaces on the day but I was met with the impression that I should have pre registered. Clarification on this would be appreciated but it's only a small thing.</p> <p>Many thanks for running a great program.</p>
Parent	<p>I think I have filled out a feedback form online but replying to your email we only have positive things to say about the gymnastics clubs my daughter attended the staff are brilliant and my daughter absolutely loves the classes after the 1st time we did the haf clubs she signed up to weekly gymnastics classes but as for the haf groups its amazing to have something free for the children to attend were they are getting good exercise daily and making new friends ! It's a bonus that they get dinner but even just having the class available I wouldn't mind sending my daughter with a packed lunch we appreciate any free classes but my daughter preferred the 4 hour ones that was on last easter .. thankyou so much for the classes they really are greatly appreciated x</p>
Parent	<p>Thankyou very much to all staff involved in the Christmas HAF. My 2 children had a lovely time at all activities they attended. Staff go above and beyond to make sure the children are happy and looked after. Thankyou all.</p>
Parent	<p>its so brilliant knowing i can have fun with my boys withoit worrying can i afford it thank you its makes such a huge difference</p>
Parent	<p>We came to the christmas pantomime last year and it was amazing we have never been before and my 7 and 2 year old loved it, definitely recommend and we will hopefully manage to book on for this years. Staff were lovely and welcoming.</p>

Parent	<p>I have used your activity over the Christmas period on numerous occasions and as always all were very good.</p> <p>Especially the Christmas panto was a cracking idea and your staff flexibility around swapping booked places was of great help and service.</p> <p>The panto could accommodate more people if you are planning to enroll it again. Otherwise once again excellent job that is highly appreciated by those who are using the service.</p> <p>I definitely mentioned it (how good it is) in many conversations with various people in social or work environment.</p>
Parent	<p>The range of activities is great!!</p>
Parent	<p>My 8yr old son attended football, swimming, gymnastics and the pantomime. He thoroughly enjoyed all of them. I think it's a wonderful scheme giving children who otherwise would not be able to access such activities opportunity to be involved, learn new skills and socialise. He will continue to attend in future</p>
Parent	<p>As always my son James Nicholas really enjoyed your fabulous activities. Staff friendly, James always knew their names and can't wait for the next sessions 😊</p> <p>Any idea when the February booking will go live?</p>
Parent	<p>I would just like to say that my son visited the curden school multi sports activities and he said the 2 days he did were his most enjoyable of any activities over the christmas period.</p> <p>Also the swimming at leyland is fantastic as we can't afford to go other wise.</p>
Parent	<p>Only negative is the booking system is very lengthy and could be better and I have to sit with my diary to write it all in to keep track. I cannot complain though. What we get for filling the forms is so worth it.</p> <p>One other thing- unable to cancel session due to illness or wrong date booked without bothering you via email (unless I have missed how to do this).</p> <p>Thanks again for everything.</p>
Parent	<p>Maddie had the best time at gymnastics and always looks forward to getting on the next session she always comes home so excited to tell us what she's done, we was also giving a food bag this time thank you so much it couldn't have come at a better time and was truely appreciated</p>
Parent	<p>Good morning.</p> <p>2 of my children have attended 2 haf activities both weeks of the holiday so far they thoroughly enjoy them and as a single mum it's no end of help it gets us up out the house and gives the children purpose they extremely look forward to it and are slowly learning some of the coaches names they always come away full and happy with tales of what they've learnt who they've met and what a nice pack lunch they've had so while it may have been chaos organising this I cannot thank you enough that you have put these facilities on I hope you have a lovely day and my thanks reach the coaches the organisers the cooks everyone it really is a fantastic thing to have and do thankyou!x</p>

Parent	<p>Good afternoon</p> <p>I just wanted to say a huge thank you for providing the HAF activities this summer holiday.</p> <p>My daughter has attended lots of HAF activities this summer; predominantly the Multi Sports at Cuerden Church School and Football at the Tennis Centre. She also tried the inflatables and gymnastics at the tennis centre.</p> <p>She enjoyed them so much she is even considering starting gymnastics and football outside of school, which for a child who always said no whenever I asked her before, is amazing!</p> <p>All the staff were so friendly and helpful. They made everything so much fun and enjoyable. To see my daughter thrive and grow in confidence over the holidays through engaging in group activity has been so good to see. Especially as she can be quite shy and is being assessed for ADHD and ASD at the moment, it's been a real achievement for her to have attended and enjoyed the activities.</p> <p>I honestly can't praise the service enough, and I really hope it continues.</p> <p>We were never made to feel ashamed to take food items, just told to help ourselves. We made some nice pasta dishes, and the juice sure kept the children going! My middle son developed a new love for bananas and my youngest son enjoyed the pasta in the lunch box, must get the recipe for that!!</p> <p>It's been a lifeline for me knowing I can keep my children active over summer and avoid us being isolated as usually happens in summer.</p> <p>Just wanted to say thank you - your efforts are really appreciated!</p>
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